

Disaster Recovery

And Preparedness

The dreaded blue screen of death

- May have a paragraph of scary explanations.
- May only have an 8 number code at the top of the page.
- May just be blank

First Steps

- Write down any number that might be present like 0000007A
- Remove any new hardware.
- Restart computer.

SAFE MODE

Remember F8

When you reboot, press F8 to go into safe mode. Remember, it's fate (F8)

SAFE MODE

A good place to uninstall hardware or software that is messing things up.

Safe Mode With Prompt

- Type "chkdsk/f" after the blinking cursor and press enter.
- Put the Windows CD in if prompted.
- Check disk looks at the Windows system files for any corruptions or deletions.
- May say that it will run on next start up. If so, say yes "Y" and restart.

**DO NOT USE THE
RECOVERY CONSOLE
WITHOUT ADULT
SUPERVISION!**

LKGC

Last Known Good Configuration

RESTORE

- Often works if the restore function is turned on (default setting).
- Good practice is to create a restore point before any additions or changes to your system.

Boot Loops

Keeps starting the Windows screen over and over.

**Same steps as the BSOD.
(blue screen of death)**

Repairing Windows

- Put Windows disk in tray.
- Restart computer and hold F12 key.
- Follow the prompts to REPAIR Windows.
- DO NOT INSTALL A FRESH COPY, YOU WILL LOSE ALL OF YOUR DATA!

Strange Happenings

- No video normally but works fine in safe mode.
- Power won't shut off.
- Power light is the wrong color or is blinking and computer won't run.

BE PREPARED

**BACK UPS. BACK UPS.
BACK UPS. BACK UPS**

Back up devices

- External drives are the best compromise.
- Flash drives
- CD's
- Tape drives
- Off site